

House rules

Dear guests

These house rules are intended to ensure the accident-free and orderly operation of the Glacier Garden. By entering the site and using it, you accept these house rules and all regulations issued to maintain safety.

Dangers and risks

There are significant fall and trip hazards at various points throughout the site. Leaving the paths and climbing the railings is prohibited. Jumping, climbing and throwing objects is forbidden.

Duty of supervision

Parents, legal guardians and teachers are fully responsible for the safety and behavior of their children and young people. They are to draw their children's attention to the existing risks of falling and to the vulnerability of the objects on display. Parents and teachers are obliged to continually supervise the children and young people entrusted to their care.

Baggage deposit (from autumn 2021)

Backpacks and bags can be left in the bag deposit area in the annex next to the Swiss House at your own responsibility. The deposit is not supervised. The Glacier Garden is not liable for theft or damage.

Mirror maze

Backpacks and bags are to be deposited in the baggage depot before visiting the labyrinth. Out of consideration for other guests and the fragile mirrors, running around is prohibited. Please proceed with caution.

Behavior, refreshments and picnics

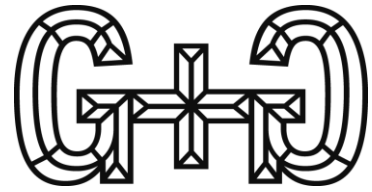
Other guests must not be disturbed or harmed. Smoking is prohibited in all indoor areas. The use of tables in the Bistro and in the garden is only permitted with snacks from the Bistro's menu or after consultation with the staff. Picnicking is allowed on the museum terrace on the 1st floor. The tables must be left in a proper condition and waste must be disposed of correctly.

Instructions of the staff

The museum staff supervises the museum activities and is also entitled to establish supplementary regulations based on the situation at any time. The instructions of the staff must be followed in their entirety. Guests who do not follow the instructions of the staff must leave the Glacier Garden immediately.

Opening hours and access regulations

The opening hours of the Glacier Garden are publicized in the entrance area and on the homepage. Variations from the normal opening hours can be viewed on the homepage. The Glacier Garden must be left punctually at the announced closing time.



The use of the Glacier Garden may be restricted in whole or in part at short notice for technical, organizational and safety reasons.

Persons under the influence of alcohol or drugs are not allowed to enter the Glacier Garden

Dogs on a leash are allowed in the outdoor areas. Dogs are allowed in the indoor areas if they are carried. In consultation with the museum staff, dogs may be tied up in certain places in the outdoor areas. Liability is with the dog owner.

Photographing, filming, music

Photographing and filming of spaces and objects is permitted. Making and playing of music is subject to approval.

Liability

The Glacier Garden declines any liability for accidents caused by violation of the house rules.

Andreas Burri, May 21, 2021